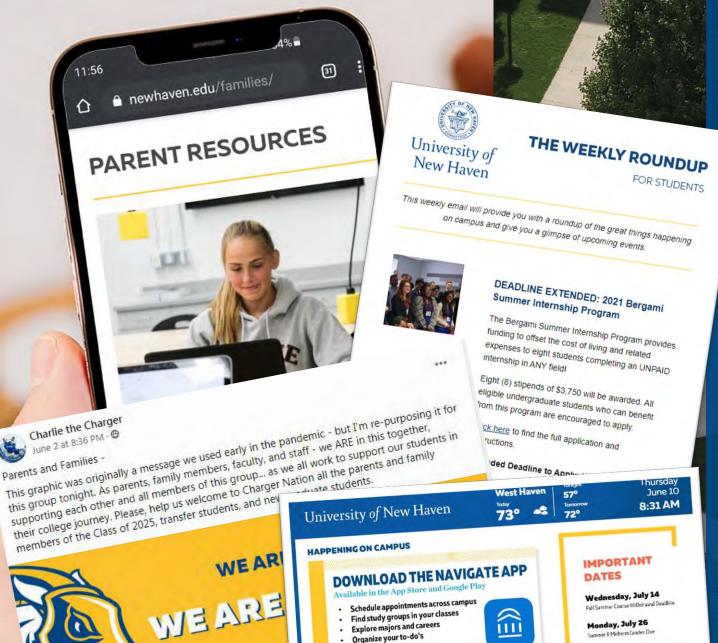




Welcome to SOAR

STUDENT ORIENTATION ADVISING & REGISTRATION



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UNIVE





SOAR

Digital Resources for **Families**

"I don't know what is going on."

– Every first-year student in the last 500* years



"I don't know what is going on with my child."

– Every first-year student parent and family member in the last 500* years



"Communicating with college students is hard, because they don't read anything."

Every college administrator in the last 500* years



Digital Resources

A quick introduction to some of the digital resources available to help stay connected to Charger Nation.

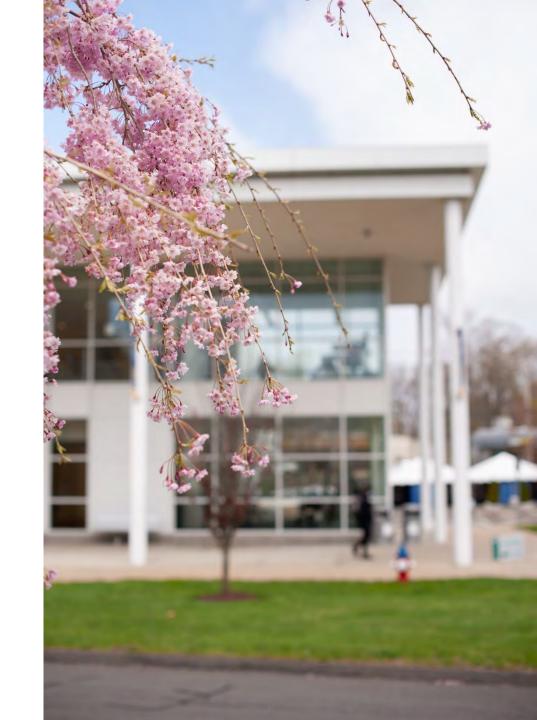
In this presentation, we'll cover:

- Digital Communications and Resources Available to Students
- Digital Communications and Resources Available to Families



The University communicates with students in multiple ways.

- Website Newhaven.edu
- Direct emails
- myCharger
- Charger Connection
- Weekly or daily digest emails (The Weekly Roundup, Charlie's Events Roundup, Charlie's Daily Events)
- Private groups on Facebook (Class of 2026, 2025, etc.)
- Flat-screen TV displays around campus
- Various public social media accounts



Communicating to Families

Some of the same resources are available to family members.

- Website Newhaven.edu (available to all)
- **SOME** Direct Emails (select very important emails are sent to families, if the student lists you as a contact in Banner)
- myCharger (a student login is required; use public website)
- Charger Connection (a student login is required)
- Weekly or Daily digest emails (sent to students, only)
- Private groups on Facebook (Parents and Families Group)
- Flat-screen TV displays around campus (available to all)
- Various public social media accounts (available to all)





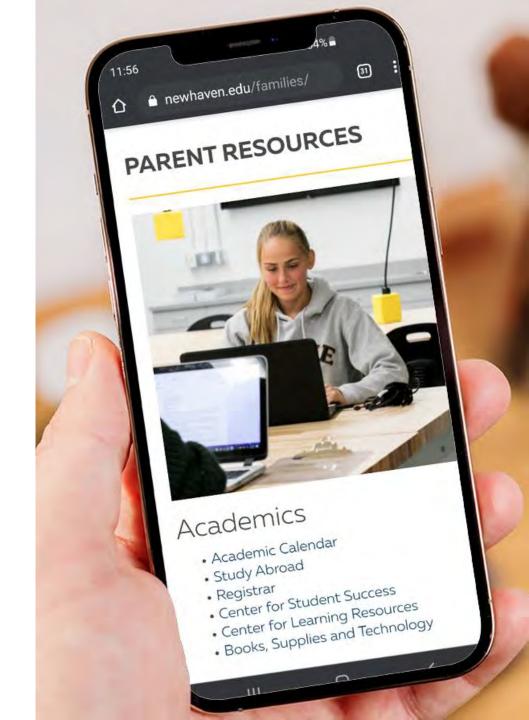
Newhaven.edu, the University's website, is available to everyone, and is the go-to site for families.

• Info that parents and families need should be available on the public website, with no login required to view the info.

https://www.newhaven.edu

Check out our special section for Parents and Families.

https://www.newhaven.edu/families

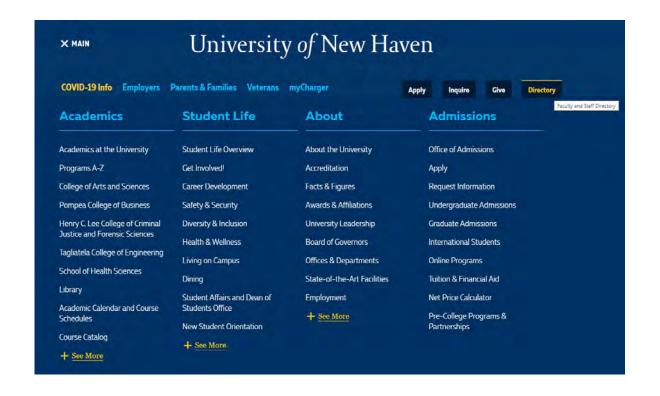


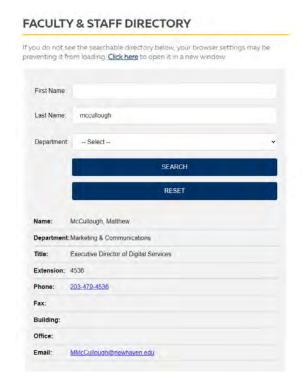
Have you seen these key webpages?

- <u>Directory</u> (search all faculty and staff by name or filter by office)
- Offices and Departments (a list of some major offices across campus)
- Bursar (billing and payments, student health insurance, list of tuition and fees)
- Interactive Campus Map (get more familiar with the place your student will be for the next 3-4 years)
- Emergency Notifications (parents can sign up, too)
- <u>Career Development Center</u> (jobs, internships, preparation for both, and much more)

Have you seen these key webpages?

• <u>Directory</u> (search all faculty and staff by name or filter by office)

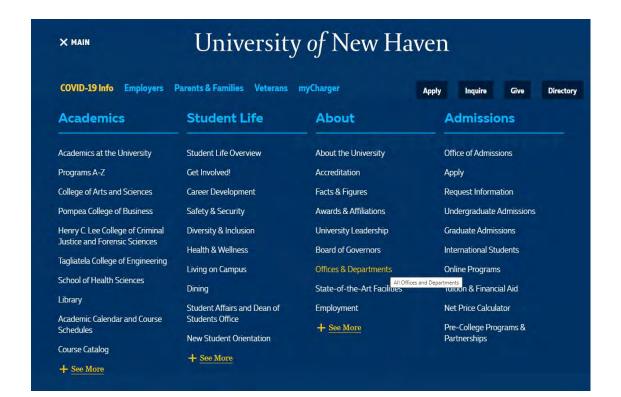






Have you seen these key webpages?

• Offices and Departments (a list of some major offices across campus)



Departments

This is not an exhaustive list of all offices and departments - but a listing of some commonly-searched departments. If you know the person you're looking for, you can always find their contact information in our <u>searchable directory.</u>

Name	Location	
Athletics	North Campus	
Business Office	114 Boston Post Road	
Career Development Center	Bartels Student Activity Center	
<u>Campus Store</u>	Campus Store Building, adjacent to Gehring Hall / Maxcy Hall	
Center for Learning Resources	Lower Level of the Marvin K. Peterson Library	
Center for Student Engagement, Leadership, and Orientation	Bartels Hall	
Center for Student Success	Maxcy Hall	

Have you seen these key webpages?

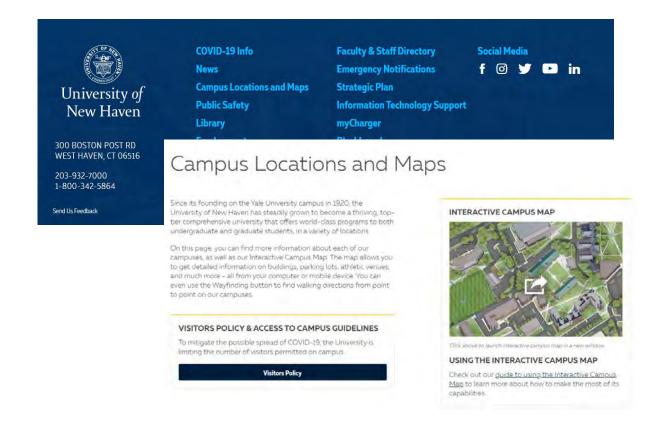
• Bursar (billing and payments, student health insurance, list of tuition and fees)





Have you seen these key webpages?

• Interactive Campus Map (get more familiar with the place your student will be for the next 3-4 years)





Have you seen these key webpages?

• Emergency Notifications (parents can sign up, too)



Emergency Notification System: Sign Up and Keep Your Info Current

If a situation arises, either on or off campus, that in the judgment of the Chief of Police at the University of New Haven constitutes an ongoing or continuing threat, or if severe weather conditions exist, an Alert will be issued via the University's Emergency Notification System.

The system sends messages via text, email and voice. The University strongly encourages students, faculty, staff and parents to make sure their emergency contact information is current.

EMERGENCY NOTIFICATION SYSTEM

Students	Emergency Notifications are made to the contact information provided in your official student record in Banner.	To update your student contact information in Banner, please use this form
Faculty, Staff, and Adjunct Faculty	Emergency Notifications are made to the contact information provided in your employee record in Banner.	To update your employee contact information in Banner, please use this form
Parents, Families, and Community Members	Emergency Notifications are made to the contact information provided on the following form.	To add or update your contact information and receive emergency notifications, please use this form.

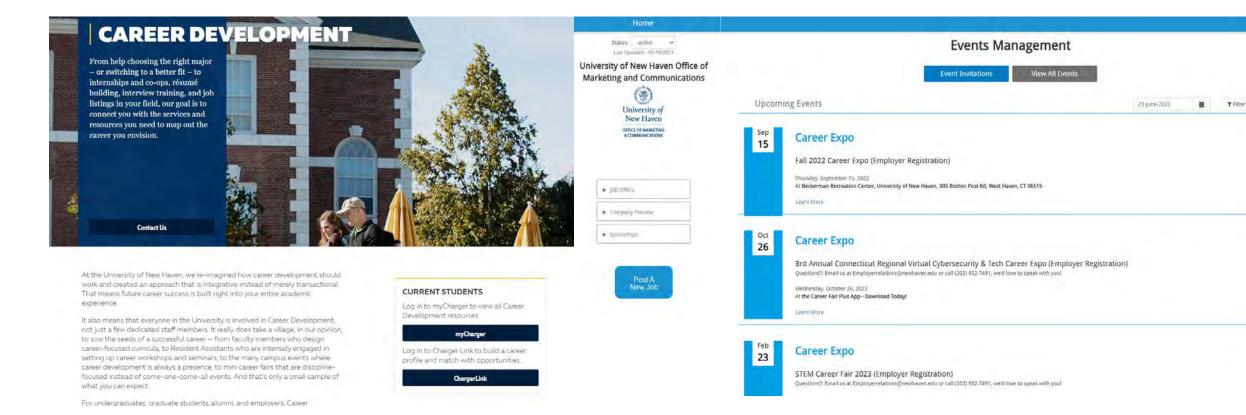
Emergency Response Guide and Public Safety App

With the LiveSafe app, you have a fast and direct connection to the University of New Haven Police Department, twenty-four hours a day, seven days a week.



Have you seen these key webpages?

• Career Development Center (jobs, internships, preparation for both, and much more)



"Dude, we know how to use a website."

— Everyone sitting in this room right now.



The student will receive <u>almost</u> everything via email. (More than they want.)

- Important deadlines
- Billing statements
- Schedule changes
- Club invitations
- Event notifications

- Housing reminders
- Notes and feedback from professors
- Advising information
- Dining Information

A	I Unread	By Date ▼ Newest ↓
	USGApresident FINALS SZN HOURS Woohoo! Happy Friday & Chargers &!	() ► 4/30/2021 ×
	SCOPEChair Spring Week-Trey Kennedy There are still spots to come see the comedian Trey Kennedy in person	4/30/2021
	SCOPEChair Spring Week Drive In Movie Come out to the Bixler Gerber Quad at 8 on Sunday May 2nd to watch E	4/30/2021 Bring
	SCOPEChair Spring Week Spin Art Bags Come out to the Bixler Gerber Quad from 5-7 on Sunday May 2nd to	4/30/2021
	SCOPEChair Headphone Disco There is still time to sign up for the Spring Week 2021 Headphone Disco	4/30/2021
	Theater Club Theater Club Presents: William Shakespeare's The Winter's Tale	4/30/2021
	SCOPEChair SW2021 Food Truck Festival and Human Claw Machine There is still time to sign up for the Food Truck Festival Saturday May 1s	4/30/2021 t from
	CRU CRU End of Semester Meeting Join us as we wrap up the semester with our last meeting! Tonight at 6	4/30/2021 pm.
	USGApresident BLUE AND GOLD FRIDAY GIVEAWAY Good morning Chargers! Join us as we celebrate our last Blue and Gold	4/30/2021
	Pep Band Music in the Quad Come join the Chargers Pep Band and the Jazz Band for Music in the Qu	4/30/2021 uad.
	Multicultural Greek Councils Greek Yard Show Join the University of New Haven's Multicultural Greek Council Saturda	4/30/2021
	Office of Graduate Student Services #ProSeries- Leadership Through Adversity- Happening SOON! Happening SOON!	4/29/2021
	Center for Student Engagement, Leadership and Orienta SATT2 CHAMPIONSHIP ROUND IT IS TIME! CHAMPIONSHIP trivia is TONIGHT at 9pm versus Marist Colleg	4/29/2021

"What is email?"

– Every first-year student since about 2009



Encourage your student to read their University email, even if they don't like to use email.

That's it. That's the whole slide.



The Weekly Roundup is sent to students Sundays at 8 p.m.

This email features:

- Top news items
- Upcoming dates and deadlines
- Feature stories
- Photo of the Week



THE WEEKLY ROUNDUP

FOR STUDENTS

This weekly email will provide you with a roundup of the great things happening on campus and give you a glimpse of upcoming events.



DEADLINE EXTENDED: 2021 Bergami Summer Internship Program

The Bergami Summer Internship Program provides funding to offset the cost of living and related expenses to eight students completing an UNPAID internship in ANY field!

Eight (8) stipends of \$3,750 will be awarded. All eligible undergraduate students who can benefit from this program are encouraged to apply.

<u>Click here</u> to find the full application and instructions.

Extended Deadline to Apply: Wed., April 7

Questions can be directed to careerdevelopmentcenter@newhaven.edu.



Coming Soon: A New and Improved ePay

You spoke, we listened! To better serve our students and families, the Bursar's Office is pleased to announce that the University will be upgrading to a new and improved ePay.

More information regarding our new online billing and payment system will be available soon on our website at newhaven.edu/bursar. Stay tuned!

Charlie's Events Roundup is sent to the entire campus community, Thursdays at 8 p.m.

This email is a variation on The Weekly Roundup – just for Events. It features a curated selection of some of the *hundreds* of events happening at the University each week.



This email features just some of the hundreds of events happening at the University each week. Want even more? Visit Charger Connection for a full list of Recognized Student Organization events and club meetings.



EMBA Speaker Series: The Power of Your Brand

Please join the Pompea College of Business for an EMBA Speaker Series event: **The Power of Your Brand** on Friday, March 26, from 2-4 p.m. via Zoom. <u>Click here</u> to register.

The event will feature distinguished guest speaker Shelley Stewart Jr., C.P.S.M. '90 EMBA, Managing Partner at Bottom Line Advisory LLC, and current member of the University's Board of Governors. Shelley retired as the Chief Procurement Officer at E. I. du Pont de Nemours & Co. In that role, he reported directly to the Chief Executive Officer in leading procurement, global sourcing, and logistics. Additionally, he was responsible for global real estate and facility services. He focused on delivering benefits through a strategic approach to supplier management and assuring efficient facility utilization and maximizing the real estate footprint. He also served on the company risk committee which was responsible for managing all financial instruments.

The event will be moderated by Michael Davis '86 MBA, Executive Director of the MBA Cohort Program, Practitioner in Residence.



Healing in Action: Support for the AAPI Community

On Tuesday, March 30, the Dean of Students Office and the Myatt Center for Diversity and Inclusion will host **Healing in Action:**Support for the AAPI Community. The event will begin at 1 p.m. and will take place in person outside of the Myatt Center on the

Charlie's Daily Events is a daily digest email sent to students each weekday morning.

Started in the fall of 2021, these daily emails are a combination of meetings & events from RSOs (clubs and organizations) in an easy-to-read format that helps eliminate multiple emails students would have otherwise received each day.

(Students used to receive 30-50 RSO emails per day.)



This email features student events happening at the University each day. Visit <u>Charger Connection</u> for a full list of Recognized Student Organization events, club meetings, and more.

Thursday, March 31st

Recognized Student Organization (RSO) Events

- USGA Eboard Elections Tabling 9 a.m. 7 p.m., Bartels Lobby Tables
- EntreprenHER Women's Business Pitch Competition 5-8 p.m., Orange Campus Atrium
- What's Going on in the World? 6-7:15 p.m., Kaplan Hall 105
- Gaming Club Smash Night 8-10 p.m., Kaplan Hall 206
- <u>Twisted Thursday: Game Night with the Greeks</u> 8-10 p.m., Alumni Lounge
- USGA Open Forum 8-10 p.m., BCST 307

Recognized Student Organization (RSO) Meetings

- To Write Love on Her Arms General Meeting 4-5 p.m., Kaplan Hall 205
- . Marine Conservation Society General Meeting 6-7 p.m., Gehring Hall 301
- . Muslim Student Association General Meeting 6-7 p.m., Myatt Center
- Global Medical Awareness Club General Meeting 7-8 p.m., via Zoom
- Music Industry Club General Meeting 7-8 p.m., Kaplan Hall 210 or via Zoom
- . College Republicans Meeting 8-9 p.m., Kaplan Hall 102

Communicating to Families

Families do not receive the same emails that students do.

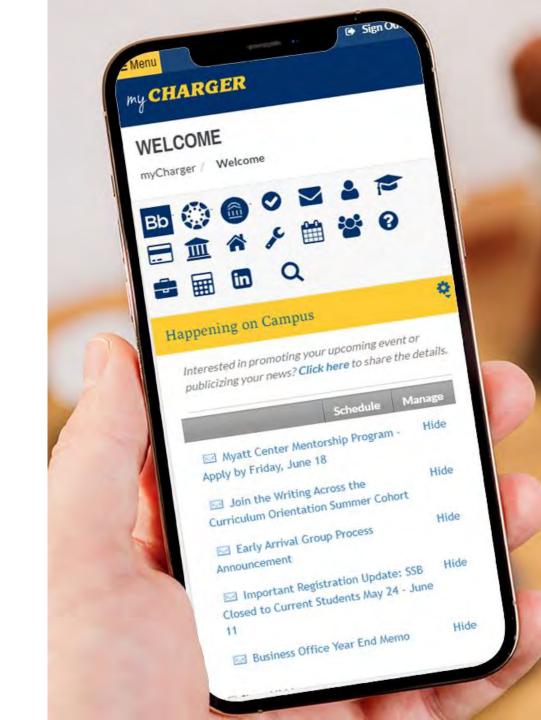
- Daily and weekly emails are **not** sent to parents.
- Select emails with broad, high importance are sent to parents and family members that are listed in a student's Banner account.
- Family members can <u>sign up</u> for certain other emails, like <u>Emergency Notifications</u>, <u>Authorized Payor billing</u> <u>notifications</u>, and <u>Charger Nation News</u>.



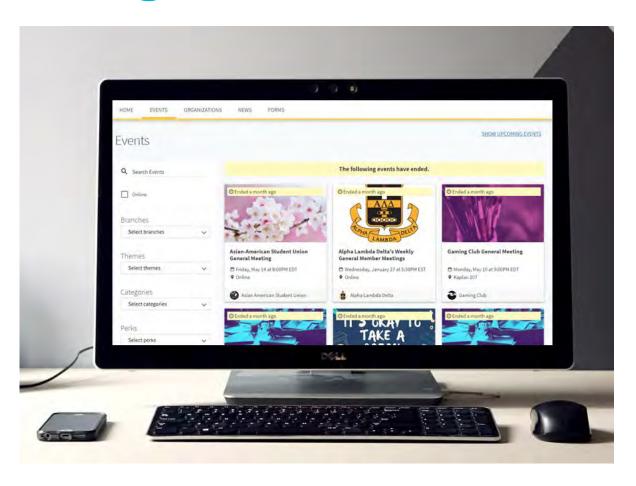
Almost everything is on myCharger, the University's internal communications portal.

- Happening on Campus news feed
- Daily calendar of events
- Links to all pertinent campus systems
- Office and department pages, resources, forms, documents

https://mycharger.newhaven.edu (login required)



Charger Connection is the main site for RSO events.

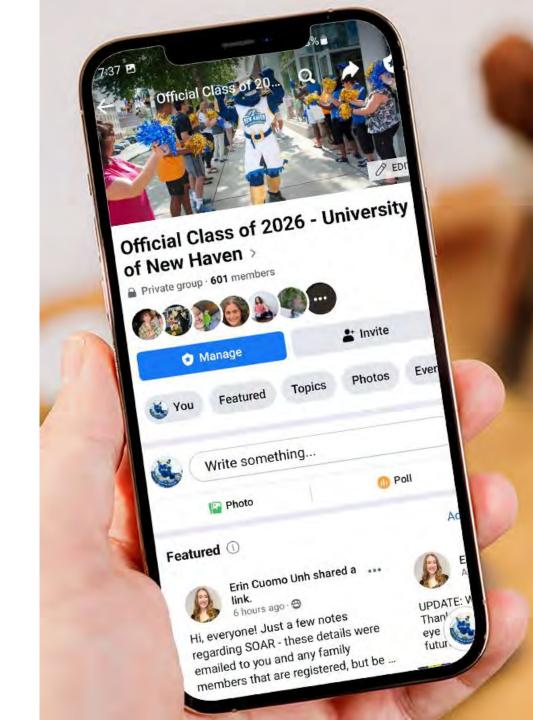


- Recognized Student Organizations (RSOs) post their events here.
- Administrative offices and academic programs can also post events here.
- Students access CC through myCharger (login required)
- Charlie's Events Roundup and Charlie's Daily Events link to event pages on CC
- myCharger Calendar links to event pages

Private Groups on Facebook are a good way for students to interact with us, and one another.

- Although many students consider Facebook to be "for old people," it's still widely used, and we regularly post into the "Class of" groups that we maintain.
- Charlie the Charger is a profile used by University staff to interact with the students.

Students can search their "Class of" group on Facebook

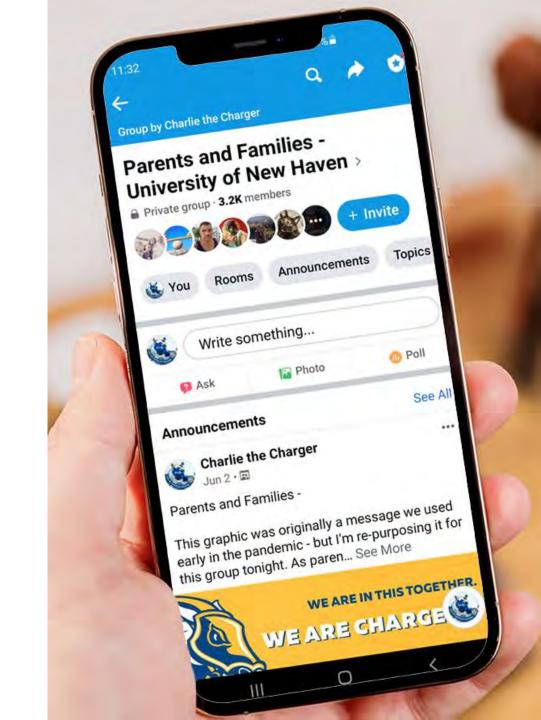


Communicating to Families

Our Parent and Families Group on Facebook is hugely popular. (Not bragging. Just sayin'.)

- Ask questions and get advice from 3,600+ Charger Nation parents/family members in the group.
- Charlie the Charger (aka University staff) interacts with parents and family members, moderating and providing assistance as needed.

 $\underline{https://www.facebook.com/groups/UNewHavenParentsFamilies}$



Are you following us on **social** media? Is your student?

- The University and its various offices, departments, and clubs maintain public social media pages on all major platforms.
- Many students love to interact on social media, and many RSOs promote meetings and events on social.
- unewhaven
- @unewhaven
- @unewhaven
- @unewhaven
- universityofnewhaven



COMMENCEMENT **DETAILS**

Commencement 6w

Checkin Time for Graduates

- Morning Ceremony: 9 a.m.
- Afternoon Ceremony: 2 p.m.

When graduates check in, you will receive your GradPass, which is the card that will be scanned as you cross the stage that announces your name.

All graduates must:

- · Be cleared in CoVerified Graduates must complete a symptom check in CoVerified prior to checking in at the venue
- Bring their regalia

If you have not already, you must pick up your regalia from the bookstore by Saturday, May 14.

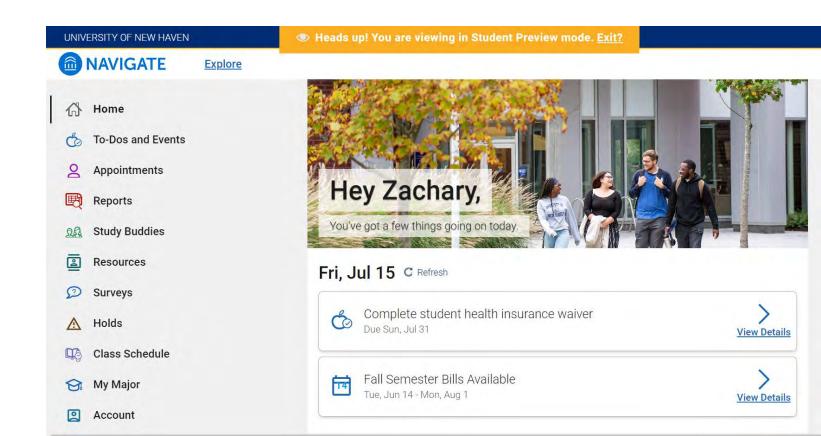
Digital Displays (TVs) are used to display short news or alerts and promote upcoming events.

There are over 50 displays scattered around campus, so just look around.



Navigate is a great app for personalized updates, reminders of important deadlines, access to appointment scheduling and resources, and the ability to view your class schedule right from your phone.

https://www.newhaven.edu/navigate





Contact Us

Office of Marketing and Communications

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Kaitlyn Naples

Internal Communications Coordinator

OfficeOfMarComm@newhaven.edu

Charlie the Charger

https://www.facebook.com/UNewHavenCharlie

Send a private message to Charlie on Facebook, any time